

Childhood Vaccine Program

 Office of Immunization and Child Profile | (360) 236-2829 | doh.wa.gov/cvp | wachildhoodvaccines@doh.wa.gov

Vaccine Temperature Excursion Guide



Notify the primary or backup vaccine coordinator immediately if you discover a temperature excursion.

Bag the affected vaccines and place a label on them saying "DO NOT USE." Do not discard these vaccines or remove them from the storage unit.

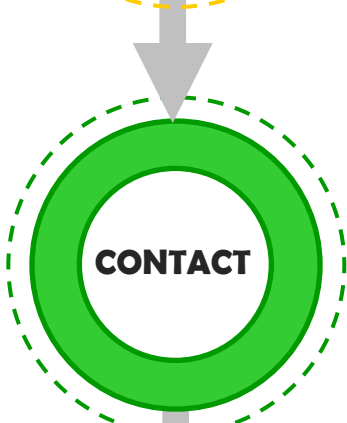


Document the details of the temperature excursion including the:

- Date, time, and name of person completing report, description of the event, storage unit temperature, inventory vaccines affected
- Determine the length of time the vaccine has been out of range including any previous temp excursions

After manufacturer determination:

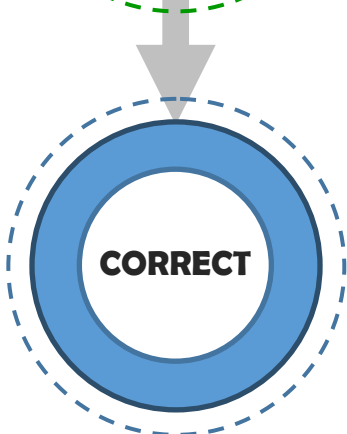
- Note date and length of time out of range on vaccine boxes
- Document on paper temperature log under "Actions Taken"
- Submit the [Vaccine Loss Log](#) if loss is over \$2500



Contact the vaccine manufacturers. Be prepared to provide documentation and data logger information. Follow manufacturer guidance based on viability of vaccines.

If manufacturer guidance is unclear, contact the Childhood Vaccine Program at WACHildhoodVaccines@doh.wa.gov with the manufacturer results to determine next steps.

Manufacturer Contact Numbers	
Merck	1-800-672-6372
Sanofi Pasteur	1-800-822-2463
GlaxoSmithKline	1-888-825-5249
Pfizer	1-800-438-1985
Seqirus	1-855-358-8966
AstraZeneca (Medimmune)	1-800-236-9933
MassBiologics (Grifols)	1-617-474-3000



Determine and address what caused the temperature issue. Check the basics, including the power supply, the unit door, and thermostat settings.

If the excursion was the result of a temperature fluctuation, follow guidance on adjusting the storage unit temperature to the correct range.

If the thermometer failed, implement your back-up thermometer. If the storage unit failed, implement your emergency plan.

If vaccines were moved to another unit please provide 3 days stable temps in range before moving vaccines back into unit.